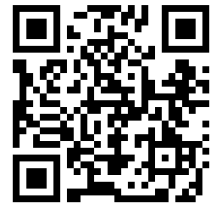


16.3.2026

Paulankatu 2

THE ELECTRONIC LAUNDRY ROOM RESERVATION SYSTEM STARTS 7 APRIL 2026

The identifying factor in the system is a unique phone number. Please check and, if necessary, add your phone number on our resident website, which you can easily access by scanning the QR code or at: <https://auroranlinna-asukassivut.etampuuri.fi>. **You can add your phone number under the circle icon in the top right corner of the page by selecting “My information”.** The number must be entered without spaces or hyphens, e.g. 0501111111 or +358501111111. The same number cannot be used by others.



Download the KULKU-APP from app store or go to <https://time.kulku.io/> on your browser. Register as a user. More information at <https://auroranlinna.fi/en/residents/services-for-residents/#laundry>.

1. Open the app store on your smartphone, search for "KULKU" and install the app. If you do not have a smartphone, go to <https://time.kulku.io/> on your browser.
2. Register as a user with the same phone number that is in your customer information.
3. Reservation system is available to you immediately. The first space and slot to be booked in the calendar will be on Tuesday **7 April 2026**.
4. Choose the space to be reserved. If you can't see any spaces to be reserved, please contact Auroranlinna's customer service, tel. 020 7199 670.
5. Choose your desired time, confirm the booking, and use the space during your reservation. You can enter the space by following the instructions found on its door. **The iLOQ key update point is located in the lobby near the laundry room door.**
6. You can have two reservations at the time. The slots are scheduled between 8am–9pm.

If you do not have a smartphone, you can reserve a laundry slot through a web browser or, even without a computer, by calling Kulkutech's customer service, tel. 050 382 6545 (open weekdays at 9am–4pm). **For any other booking issues, Kulkutech's customer service responds according to the space usage times.**

Laundry facilities will only be used according to electronic reservations starting on 7 April 2026, and the booking locks will be taken out of use on that date. Please keep your booking locks. Information on their possible return will be provided separately later.

We will collect residents' experiences and feedback on the pilot and the use of the system. Based on this feedback, we will decide on the continued use of the system.

Kind regards,
Auroranlinna

Introduction of the digital KulkuTIME booking system

KulkuTIME booking system will be available in your building from **07.04.2026 onwards**. The system will henceforth be used for booking laundry room, as well as accessing those facilities.

Features of the service



BOOKING FUNCTION

You can make a reservation for a shared space from anywhere via the KULKU app or browser.



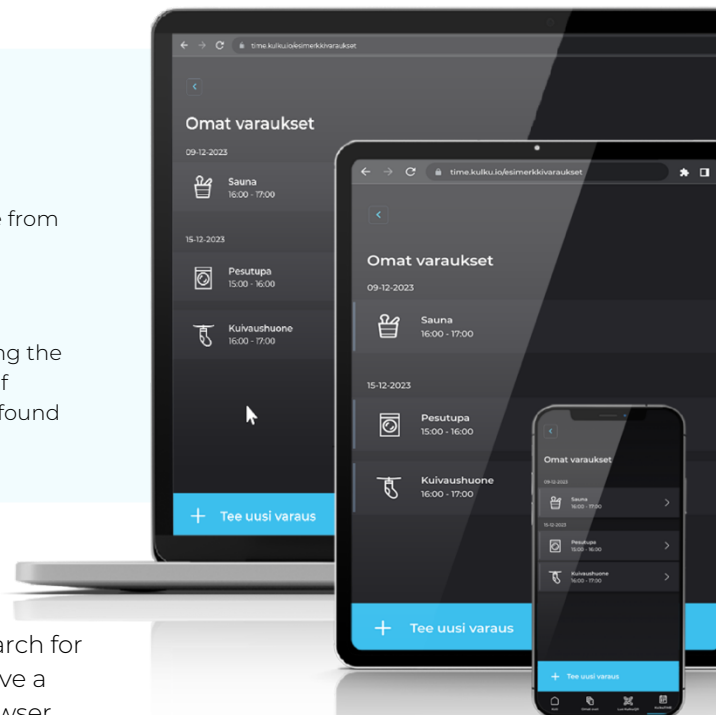
ACCESS RIGHTS

The reserved space can only be accessed during the reservation period. Instructions for using and, if necessary, activating the access rights can be found on the door of the respective room.

How to get started

1. Open the app store on your smartphone, search for "KULKU" and install the app. If you do not have a smartphone, go to time.kulku.io on your browser.
2. Register as a user with the same phone number you have provided to Auroranlinna's customer register.
3. The booking system is now ready for use.
4. Make a reservation for your desired time and enter the room by following the instructions found on its door.

PLEASE NOTE! You can access the booked space only during your reservation. Make sure to clear the space of your belongings before your reservation ends.



Can't see available shared spaces?

Your contact information does not match the details in Auroranlinna's customer register. Please contact asuntopalvelu@auroranlinna.fi



Enter the era of
modern access.

How to make a reservation and access the space

This guide explains how to reserve shared-use spaces using the KulkuTIME reservation system and how to get access rights onto your iLOQ key.

1. MAKE A RESERVATION

- a) Open the **KULKU app** on your phone or use the browser version at: time.kulku.io
- b) If you are using the service for the first time, **register and log in**.
- c) In the app, select “**KulkuTIME**” on the bottom right corner. In the browser version, this view opens automatically after logging in.
- d) Select “**Shared Spaces**”, where you will see the spaces you are authorized to reserve.
- e) Choose your desired space, date and time, and **confirm the reservation**.

2. UPDATE ACCESS RIGHTS TO THE ILOQ KEY



- a) Access rights are updated at the **iLOQ key update point**, located near the laundry room door.
- b) **Hold the key on the update point** until the device lights up – this means that the access rights have been transferred to your key.
- c) After this, you can use the key to access the reserved space **during your reservation period**.

NOTE! Please remember to vacate the room before your reservation ends. Access rights are valid only for the duration of the reservation.

