

16.3.2026

Klaneettitie 11 and Sitratie 3  
Klaneettitie 9 and Sitratie 5

## THE ELECTRONIC LAUNDRY ROOM RESERVATION SYSTEM STARTS 7 APRIL 2026

The identifying factor in the system is a unique phone number. Please check and, if necessary, add your phone number on our resident website, which you can easily access by scanning the QR code or at: <https://auroranlinna-asukassivut.etampuuri.fi>. **You can add your phone number under the circle icon in the top right corner of the page by selecting “My information”**. The number must be entered without spaces or hyphens, e.g. 0501111111 or +358501111111. The same number cannot be used by others.



Download the KULKU-APP from app store or go to <https://time.kulku.io/> on your browser. Register as a user. More information at <https://auroranlinna.fi/en/residents/services-for-residents/#laundry>.

1. Open the app store on your smartphone, search for "KULKU" and install the app. If you do not have a smartphone, go to <https://time.kulku.io/> on your browser.
2. Register as a user with the same phone number that is in your customer information.
3. Reservation system is available to you immediately. The first space and slot to be booked in the calendar will be on Tuesday **7 April 2026**.
4. Choose the space to be reserved. If you can't see any spaces to be reserved, please contact Auroranlinna's customer service, tel. 020 7199 670.
5. Choose your desired time, confirm the booking, and use the space during your reservation. Only the person who made the reservation has access to the space. **You can open the door via KULKU app.**
6. You can have two reservations at the time. The slots are scheduled between 8am–9pm.

If you do not have a smartphone, you can reserve a laundry slot through a web browser or, even without a computer, by calling Kulkutech's customer service, tel. 050 382 6545 (open weekdays at 9am–4pm). **For any other booking issues, Kulkutech's customer service responds according to the space usage times.**

**Laundry facilities will only be used according to electronic reservations starting on 7 April 2026, and the reservation book will be taken out of use on that date.**

We will collect residents' experiences and feedback on the pilot and the use of the system. Based on this feedback, we will decide on the continued use of the system.

Kind regards,  
Auroranlinna

# Introduction of the digital KulkuTIME booking system

KulkuTIME booking system will be available in your building from **07.04.2026 onwards**. The system will henceforth be used for booking laundry room, as well as accessing those facilities.

## Features of the service



### BOOKING FUNCTION

You can make a reservation for a shared space from anywhere via the KULKU app or browser.



### ACCESS RIGHTS

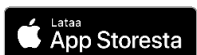
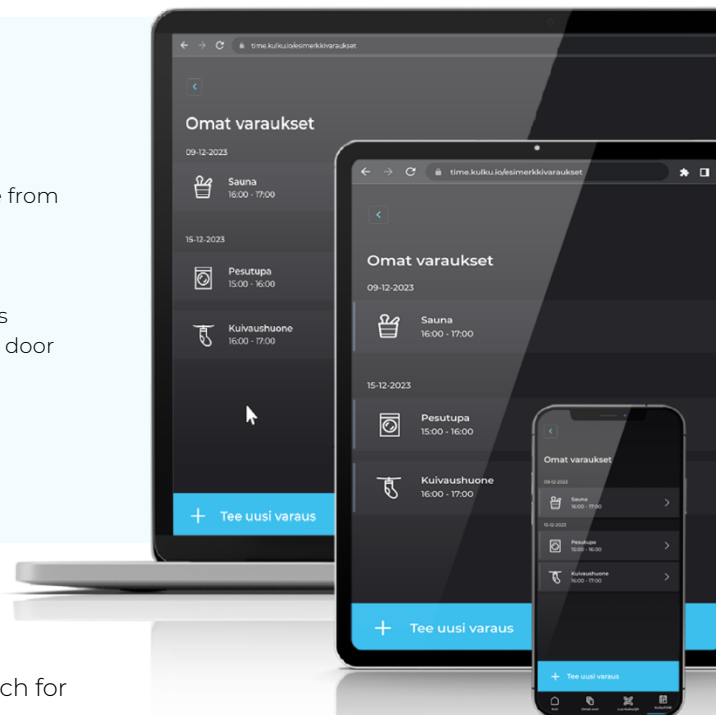
Only the person who made the reservation has access to the booked space. You can open the door via KULKU app.

**NOTE!** If you do not have a smartphone, please contact [info@kulku.io](mailto:info@kulku.io). KulkuCALL will be activated for you, allowing the door to be opened with a GSM call.

## How to get started

1. Open the app store on your smartphone, search for "KULKU" and install the app. If you do not have a smartphone, go to [time.kulku.io](http://time.kulku.io) on your browser.
2. Register as a user with the same phone number you have provided to Auroranlinna's customer register.
3. The booking system is now ready for use.

**PLEASE NOTE!** You can access the booked space only during your reservation. Make sure to clear the space of your belongings before your reservation ends.



**Can't see available shared spaces?**  
Your contact information does not match the details in Auroranlinna's customer register.  
Please contact [asuntopalvelu@auroranlinna.fi](mailto:asuntopalvelu@auroranlinna.fi)



Enter the era of  
modern access.