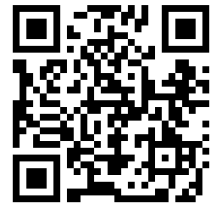


16.3.2026

Kankaretie 1

THE ELECTRONIC LAUNDRY ROOM RESERVATION SYSTEM STARTS 7 APRIL 2026

The identifying factor in the system is a unique phone number. Please check and, if necessary, add your phone number on our resident website, which you can easily access by scanning the QR code or at: <https://auroranlinna-asukassivut.etampuuri.fi>. **You can add your phone number under the circle icon in the top right corner of the page by selecting “My information”**. The number must be entered without spaces or hyphens, e.g. 0501111111 or +358501111111. The same number cannot be used by others.



Download the KULKU-APP from app store or go to <https://time.kulku.io/> on your browser. Register as a user. More information at <https://auroranlinna.fi/en/residents/services-for-residents/#laundry>.

1. Open the app store on your smartphone, search for "KULKU" and install the app. If you do not have a smartphone, go to <https://time.kulku.io/> on your browser.
2. Register as a user with the same phone number that is in your customer information.
3. Reservation system is available to you immediately. The first space and slot to be booked in the calendar will be on Tuesday **7 April 2026**.
4. Choose the space to be reserved. If you can't see any spaces to be reserved, please contact Auroranlinna's customer service, tel. 020 7199 670.
5. Choose your desired time, confirm the reservation, and use the space during your reservation.
6. You can have two reservations at the time. The slots are scheduled between 8am–8pm.

If you do not have a smartphone, you can reserve a laundry slot through a web browser or, even without a computer, by calling Kulkutech's customer service, tel. 050 382 6545 (open weekdays at 9am–4pm). **For any other booking issues, Kulkutech's customer service responds according to the space usage times.**

Laundry facilities will only be used according to electronic reservations starting on 7 April 2026, and the booking locks will be taken out of use on that date. Please keep your booking locks. Information on their possible return will be provided separately later. Access to the laundry facilities will remain unchanged.

We will collect residents' experiences and feedback on the pilot and the use of the system. Based on this feedback, we will decide on the continued use of the system.

Kind regards,
Auroranlinna

Introduction of the digital KulkuTIME booking system

KulkuTIME booking system will be available in your building **from 07.04.2026 onwards**. The system will henceforth be used for booking the laundry room.

Features of the service



BOOKING FUNCTION

You can make a reservation for a shared space from anywhere via the KULKU app or browser.

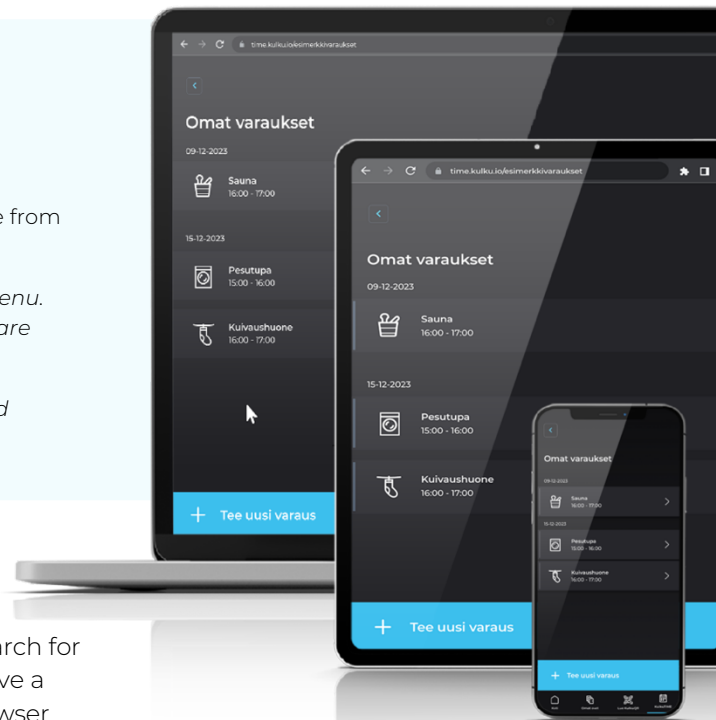
Go to the KulkuTIME view from the bottom menu. Select "Shared spaces" to see the spaces you are authorised to book.

Choose the desired space, date, and time, and confirm the booking.

How to get started

1. Open the app store on your smartphone, search for "KULKU" and install the app. If you do not have a smartphone, go to time.kulku.io on your browser.
2. Register as a user with the same phone number you have provided to Auroranlinna's customer register.
3. The booking system is now ready for use.
4. Choose your preferred time and confirm the reservation. You can then use the space during your reservation.

Learn more about the use of the app at www.kulku.io/ohjeet



Can't see available shared spaces?

Your contact information does not match the details in Auroranlinna's customer register. Please contact asuntopalvelu@auroranlinna.fi



Enter the era of modern access.