



## CUSTOMER SERVICE DURING THE CORONAVIRUS PANDEMIC

As the corona pandemic continues, **we hope to contact us primarily by email or phone**, tel. 020 7199 670 or [asuntopalvelu@auroranlinna.fi](mailto:asuntopalvelu@auroranlinna.fi).

Situations where a visit to our office is necessary, please book an appointment. **We are open on weekdays from 9.00 to 15.00.**

**SAUNA** **Jogging sauna shifts have been canceled so far. Also, the common Christmas sauna will not be heated this year.** The residents' own sauna shifts continue as normal. The sauna facilities are cleaned normally. Use of the sauna is your own risk. Sauna shifts are managed by Lassila & Tikanoja, tel. +358 10 636 5000, [avaimet.pks@lassila-tikanoja.fi](mailto:avaimet.pks@lassila-tikanoja.fi)

### TENANTS CLUB ROOM

Use of the club room is your own risk. Follow current regulations of City of Helsinki and recommendations and follow a good hand and cough hygiene.

### NOTICE THE MAINTENANCE MAN

If you are in home quarantine, avoid calling a maintenance man at your home unless the fault requires immediate repair. Then, when reporting a fault, tell to the maintenance you are in quarantine.

### FURTHER COMMUNICATION

At Auroranlinna, we follow decisions of the City of Helsinki closely and act accordingly. We will update the bulletin if needed.

Co-operation regards,  
KOY AURORANLINNA