



CUSTOMER SERVICE DURING THE CORONAVIRUS PANDEMIC

As the corona pandemic continues, **we hope to contact us primarily by email or phone**, tel. 020 7199 670 or asuntopalvelu@auroranlinna.fi.

Situations where a visit to our office is necessary, please book an appointment. **We are open Monday to Thursday 9.00–15.00 and Friday 9.00–14.00.**

WEEKLY OPEN SAUNAS ARE OPENED

Weekly open saunas are opened when the heating of saunas have been re-programmed. Follow current regulations and recommendations of City of Helsinki and follow a good hand and cough hygiene.

VOLUNTARY WORK BEES AND OTHER SHARED FACILITIES

We do not recommend arranging voluntary work bees or other resident activities in housing association. We follow current regulations and recommendations of City of Helsinki.

TENANTS CLUB ROOM

Use of the club room is your own risk. Follow current regulations and recommendations of City of Helsinki and follow a good hand and cough hygiene.

NOTICE THE MAINTENANCE MAN

If you are in home quarantine, avoid calling a maintenance man at your home unless the fault requires immediate repair. Then, when reporting a fault, tell the maintenance you are in quarantine.

FURTHER COMMUNICATION

At Auroranlinna, we follow decisions of the City of Helsinki closely and act accordingly. We will update the bulletin if needed.

Co-operation regards,
KOY AURORANLINNA